



Jurisdictions.

Robinhood Money, LLC (“RHY”) holds money transmitter licenses in the following jurisdictions:

See <https://nmlsconsumeraccess.org/> for licensing information

Jurisdiction	License Number	State Agency
Alabama	843	Alabama Securities Commission 401 Adams Avenue, Suite 280 Montgomery, AL 36104
Alaska	AKMT-016640	Division of Banking & Securities 500 W. Seventh Ave, Suite 1850 Anchorage, AK 99501
Arizona	1022668	Arizona Department of Insurance and Financial Institutions 100 N 15th Ave, Suite 261 Phoenix, AZ 85007-2630
Arkansas	122792	Arkansas Securities Department Heritage West Building, Suite 300 201 East Markham Street Little Rock, AR 72201-1692
California	2689	California Department of Financial Protection and Innovation 2101 Arena Boulevard Sacramento, CA 95834
Colorado	500290	Colorado Division of Banking 1560 Broadway, Suite 975 Denver, CO 80202
Connecticut	MT-1990968	Connecticut Department of Banking 260 Constitution Plaza



Hartford, CT 06103-1800

Delaware	333611	Office of the State Bank Commissioner 555 E. Loockerman Street, Suite 210 Dover, DE 19901
District of Columbia	MTR1990968	Department of Insurance, Securities, and Banking 810 First Street, NE, Suite 701 Washington, District of Columbia 20002
Florida	FT230000341	Florida Office of Financial Regulation 101 E. Gaines Street Tallahassee, FL 32399
Georgia	1990968	Georgia Department of Banking and Finance Money Services Businesses 2990 Brandywine Road, Suite 200 Atlanta, GA 30341-5565
Idaho	MTL-296	Idaho Department of Finance, Securities Bureau 800 Park Boulevard, Suite 200 Boise, ID 83720-0031
Illinois	MT.0000414	Illinois Department of Financial and Professional Regulation 320 West Washington Street, 3rd Floor Springfield, IL 62786
Indiana	57564	Indiana Department of Financial Institutions 30 South Meridian Street, Suite 300 Indianapolis, Indiana 46204
Iowa	2021-0062	State of Iowa Division of Banking 200 E. Grand Avenue, Suite 300 Des Moines, IA 50309
Kansas	MT.0000194	Kansas Office of the State Bank Commissioner 700 SW Jackson Street, Suite 300 Topeka, KS 66603



Kentucky	SC745049	Kentucky Department of Financial Institutions Division of Non-Depository Institutions 500 Mero St. Frankfort, KY 40601
Louisiana		Office of Financial Institutions 8660 United Plaza Boulevard, 2nd Floor Baton Rouge, LA 70809-7024
Maine	1990968	Maine Bureau of Financial Institutions Consumer Outreach Program 36 State House Station Augusta, ME 04333
Maryland	12-1990968	Maryland Office of the Commissioner of Financial Regulation Attention: Consumer Services Unit 1100 N. Eutaw Street, Suite 611 Baltimore, MD 21201
Michigan	MT0023498	Michigan Department of Insurance and Financial Services PO Box 30220 Lansing, MI 48909
Minnesota	MN-MT-1990968	Minnesota Department of Commerce and Financial Institutions Division 85 7th Place East Suite 500 St. Paul, MN 55101
Mississippi	1990968	Mississippi Department of Banking & Consumer Finance PO Box 12129 Jackson, MS 39236
Missouri	MO-22-8903	Missouri Division of Finance PO Box 716 Jefferson City, Missouri 65102
Nebraska		Nebraska Department of Banking and Finance Financial Institutions Division PO Box 95006 Lincoln, NE 68509



Nevada	MT11153	State of Nevada Department of Business and Industry Financial Institutions Division 1830 E College Parkway, Suite 100 Carson City, NV 89706
New Hampshire	24058-MT	State of New Hampshire Banking Dept Consumer Credit Division 53 Regional Drive, Suite 200 Concord NH 03301
New Jersey	2104817-C22	New Jersey Department of Banking and Insurance PO Box 471 Trenton, NJ 086525
New Mexico		New Mexico Regulation & Licensing Department Financial Institutions Division 2550 Cerrillos Road Santa Fe, NM 87504
North Carolina	198880	North Carolina Commissioner of Banks 4309 Mail Service Center Raleigh, NC 27699-4309
North Dakota	MT103772	North Dakota Department of Financial Institutions 1200 Memorial Highway Bismark, ND 58504
Ohio	OHMT210	Ohio Department of Commerce Division of Financial Institutions 77 South High Street , 21st Floor Columbus, Ohio 43215
Oklahoma		Oklahoma Department of Banking 2900 North Lincoln Boulevard Oklahoma City, OK 73105
Oregon	1990968	Oregon Division of Financial Regulation PO Box 14480



Salem, OR 97309

Pennsylvania	82604	Department of Banking and Securities Consumer Services Office 17 N. 2nd Street, Suite 1300, Harrisburg, PA 17101
Rhode Island	20214261CT	State of Rhode Island Department of Business Regulation Division of Banking 1511 Pontiac Avenue, Bldg 68-2 Cranston, RI 02920
South Carolina		South Carolina Department of Consumer Affairs 293 Greystone Boulevard, Ste. 400 Columbia, SC
South Dakota	MT.2218	South Dakota Division of Banking 1601 N. Harrison Avenue, Suite 1 Pierre, SD 57501
Tennessee	1990968	Tennessee Department of Financial Institutions Tennessee Tower 26th Floor 312 Rosa L. Parks Avenue Nashville, TN 37243
Texas	3535	Texas Department of Banking 2601 North Lamar Blvd. Austin, TX 78705
US Virgin Islands	MT-47	Division of Banking, Insurance, and Financial Regulation 5049 Kongens Gade St. Thomas, USVI 00802
Utah	207	Utah Department of Financial Institutions PO Box 146800 Salt Lake City, UT 84114



Vermont	MT-1990968	Department of Financial Regulation Consumer Services 89 Main Street, Montpelier, VT 05620
Virginia	MO-417	Bureau of Financial Institutions Administration and Licensing Section PO Box 640 Richmond, VA 23218-0640
Washington	550-MT-133242	State of Washington – Department of Financial Institutions Division of Consumer Services 150 Israel Road, S.W. Tumwater, WA 98501
West Virginia	WVMT-1990968	West Virginia Division of Financial Institutions 900 Pennsylvania Avenue, Suite 306 Charleston, WV 25302-3542
Wyoming	7279	Division of Banking 2300 Capitol Ave. 2nd Floor Cheyenne, WY 82002

Disclosures.

Alabama

To file a complaint:

MAIL OR DELIVER YOUR COMPLAINT TO:

Alabama Securities Commission
Enforcement Division
P.O. Box 304700
Montgomery, AL. 36130-4700

PHONE: 1-800-222-1253

PHONE: 1-334-242-2984



FAX: 1-334-242-0240
EMAIL: asc@asc.alabama.gov

Alaska

Please note that an Alaska money transmission license does not cover the transmission of virtual currency.

For Alaska Residents Only:

If your issue is unresolved by Robinhood Money, LLC (1-888-275-8523), please submit formal complaints with the State of Alaska, Division of Banking & Securities.

Please download the form here:

<https://www.commerce.alaska.gov/web/portals/3/pub/DBSGeneralComplaintFormupdated.pdf>

Submit formal complaint form with supporting documents:

Division of Banking & Securities PO Box 110807 Juneau, AK 99811-0807

If you are an Alaska resident with questions regarding formal complaints, please email us at dbs.licensing@alaska.gov or call Nine Zero Seven Four Six Five Two Five Two One

Arizona

To file a complaint, contact:

Arizona Department of Financial Institutions
Consumer Affairs Division
100 N. 15th Street, Suite 261 Phoenix, AZ 85007
E-mail: financial.consumers@difi.az.gov
Phone: 602-771-2800
Facsimile: 602-381-1225

Arkansas

To file a complaint, contact:



Arkansas Securities Department
1 COMMERCE WAY, SUITE 402
LITTLE ROCK, ARKANSAS 72202
TELEPHONE: (501) 324-9260
FACSIMILE: (501) 324-9268

ASDInfo@securities.arkansas.gov

Or visit <https://securities.arkansas.gov/file-a-complaint-2/> to submit a complaint directly.

California

If you have complaints with respect to any aspect of the money transmission activities conducted at this location, you may contact the California Department of Financial Protection and Innovation at its toll-free telephone number, 1-866-275-2677, by email at consumer.services@dfpi.ca.gov, or by mail at the Department of Financial Protection and Innovation, Consumer Services, 2101 Arena Boulevard, Sacramento, CA 95834.

Colorado

CUSTOMER NOTICE

Entities other than FDIC insured financial institutions that conduct money transmission activities in Colorado, including the sale of money orders, transfer of funds, and other instruments for the payment of money or credit, are required to be licensed by the Colorado Division of Banking pursuant to the Money Transmitters Act, Title 11, Article 110, Colorado Revised Statutes.

If you have a Question about or Problem with your transaction, please contact Robinhood Support 1-888-275-8523 or <https://robinhood.com/contact>.

If you are a Colorado resident and have a complaint about Robinhood Money, LLC, please fill out the Complaint Form provided on the Colorado Division of Banking's website and return it and any documentation supporting the complaint via mail or email to the Division of Banking at:



Colorado Division of Banking
1560 Broadway, Suite 975 Denver, CO 80202
email: DORA_BankingWebsite@state.co.us
<https://banking.colorado.gov/industry/money-transmitters>

Connecticut Filing a complaint:

Visit <https://www.elicense.ct.gov/Activities/Complaint.aspx>

Delaware To file a complaint, contact:

1110 Forrest Avenue
Dover, DE 19904
Attention: Compliance
Phone: (302) 739-4235 or (302) 577-6722
Fax: (302) 739-2356
Email: bankcommissioner@delaware.gov

District of Columbia If you have a question or complaint, please contact Robinhood Support at <https://robinhood.com/contact>.

If you do not receive a satisfactory response, please file a complaint with DISB:

District of Columbia Department of Insurance, Securities and Banking
1050 First St., NE, Suite 801
Washington, DC 20002
Fax: (202) 354-1085
E-mail: disbcomplaints@dc.gov
<https://disb.dc.gov/>

Florida If you have a question or complaint, please contact Robinhood Support at <https://robinhood.com/contact>.



Florida residents may contact the Florida Office of Financial Regulation with any unresolved questions or complaints about Robinhood Money, LLC at 200 E. Gaines Street, Tallahassee, FL 32399-0376, telephone number: (800) 848-3792 (toll free).

Illinois

For consumer complaints, please contact:

Illinois Department of Financial and Professional Regulation
Division of Financial Institutions
320 W. Washington
Springfield, IL 62786

Tel: 1-888-473-4858

Indiana

Indiana Department of Financial Institutions
30 South Meridian Street, Suite 300
Indianapolis, Indiana 46204
(317) 232-3955 or (800) 382-4880
www.in.gov/dfi

Iowa

Iowa Division of Banking
200 East Grand Avenue, Suite 300
Des Moines, IA 50309
(515) 281-4014
www.idob.state.ia.us

Kansas

Kansas Office of the State Bank Commissioner
700 SW Jackson Street, Suite 300
Topeka, KS 66603
(785) 380-3939



www.osbckansas.org

Kentucky

Kentucky Department of Financial Institutions
Attention: Complaint Submission
500 Mero Street, 2SW19
Frankfort, KY 40601
(502) 573-3390 or (800) 223-2579
<https://kfi.ky.gov/>

Maine

Maine Bureau of Financial Institutions
Consumer Outreach Program
36 State House Station
Augusta, ME 04333
(207) 624-8570 or (800) 965-5235
<https://www.maine.gov/pfr/financialinstitutions/>

How to file a complaint with the Bureau of Financial Institutions

E-mails should be sent to bfi.info@maine.gov.

Via E-Mail: Unsecure

Use the complaint form in Word or Adobe PDF

Write to us at:

Maine Bureau of Financial Institutions

Consumer Outreach Program

36 State House Station

Augusta, ME 04333-0036

By Phone 800-965-5235 or (207) 624-8570

By Fax (207) 624-8590

To file a complaint with the Bureau, please include the following information:

Your name and home address

Telephone numbers – home, work and cell if applicable



E-mail address (if filing electronically)

The financial institution, branch and employee name

Type of account involved – no account numbers please

Statement of your complaint including dates and amounts

How have you tried to resolve this complaint?

Is anyone else involved?

Have you consulted an attorney?

What do you want the financial institution to do?

Please do not include account numbers when filing electronically unless you use a secure email link.

Maryland

The Commissioner of Financial Regulation for the State of Maryland will accept all questions or complaints from Maryland residents regarding Robinhood Money, LLC, License and NMLS number 1990968, at Commissioner of Financial Regulation, Attention: Consumer Services Unit, 1100 N. Eutaw Street, Suite 611, Baltimore, MD 21201. Phone (410) 230-6077 or Toll Free at (888) 784-0136. Fax: 410-333-3866. Email: CSU.Complaints@maryland.gov.

Michigan

Michigan Department of Insurance and Financial Services
PO Box 30220
Lansing, MI 48909
(517) 284-8800 or (877) 999-6442
www.michigan.gov/difs

Minnesota

Robinhood Money, LLC, is committed to combating fraud. If you are located in the State of Minnesota and believe that your account has been accessed without your authorization, you did not initiate a transaction, are not the intended recipient of a transmission, or should you have any other questions or concerns regarding Robinhood Money, please contact our Robinhood Support at 1-888-275-8523 or <https://robinhood.com/contact>.

Minnesota Department of Commerce
85 7th Place East, Suite 280
Saint Paul, MN 55101



(651) 539-1600 or (800) 657-3602

<https://mn.gov/commerce/>

Mississippi

Mississippi Department of Banking & Consumer Finance

PO Box 12129

Jackson, MS 39236

(601) 321-6901 or (800) 844-2499

www.dbcf.ms.gov

Missouri

Missouri Division of Finance

PO Box 716

Jefferson City, Missouri 65102

(573) 751-3242

<https://finance.mo.gov/>

Missouri Division of Finance Money Transmitter website:

<https://finance.mo.gov/consumercredit/moneyorder.php>

Nebraska

Nebraska Department of Banking and Finance

Financial Institutions Division

PO Box 95006

Lincoln, NE 68509

(402) 471-2171

dob.complaints@nebraska.gov

<https://ndbf.nebraska.gov/consumers/complaints>

Filing a Written Complaint with Nebraska Department of Banking and Finance

We must have a written complaint to proceed with the investigative process. You may use our complaint form or submit a letter. The written complaint must include the following information:

- Your name, address and telephone number
- The specific nature of the complaint
- A narrative of the events that transpired and the dates



- Whether you have attempted to resolve the matter with Robinhood Money, LLC prior to contacting our agency
- Any names of individuals that you have worked with to resolve the complaint

It is helpful to include photocopies of any supporting documentation that you have pertaining to the specific nature of the complaint. This can include statements, correspondence, etc. Do not include original documents. Information submitted to our office that is confidential, such as bank statements, etc., will remain confidential and cannot be obtained by the public. This information may be shared with the entity and/or individual against whom the complaint is being made in an effort to resolve the matter.

Written complaints must be mailed directly to the Nebraska Department of Banking and Finance.

Nevada

State of Nevada
Department of Business & Industry
Financial Institutions Division
3300 W Sahara Avenue, Suite 250
Las Vegas, NV 89102
(702) 486-4120 or (866) 858-8951 (Toll free)
FIDComplaints@fid.state.nv.us
https://hal.nv.gov/form/FID_ADA_Forms/Complaint_Form

New Hampshire

New Hampshire Banking Department
53 Regional Drive, Suite 200
Concord, NH 03301
(603) 271-3561
1-800-735-2964 (TDD)
<https://www.nh.gov/banking/consumer-assistance/complaint.htm>

While all formal complaints must be in writing, the Banking Department is also available to answer inquiries. You may contact the department



by phone, fax, electronic form, e-mail or in person as follows:

By Telephone: (603) 271-3561

TDD Access: Relay NH 1-800-735-2964

By Fax: (603) 271-1090

By Mail:

State of New Hampshire Banking Department

53 Regional Drive, Suite 200

Concord NH 03301

By email: legal@banking.nh.gov

New Jersey

New Jersey Department of Banking and Insurance

PO Box 471

Trenton, NJ 086525

609-292-7272 or 1-800-446-7467

<https://www.nj.gov/dobi/consumer.htm>

New Mexico

If your issue is unresolved by Robinhood Money, LLC, you may direct your complaint to the New Mexico Regulations and Licensing Department, Financial Institutions Division.

New Mexico Regulation & Licensing Department

Financial Institutions Division

2550 Cerrillos Road

Santa Fe, NM 87504

(505) 476-4885

<https://www.rld.nm.gov/financial-institutions/>

North Carolina

North Carolina Commissioner of Banks

4309 Mail Service Center

Raleigh, NC 27699-4309

919-733-3016



www.nccob.gov

North Dakota North Dakota Department of Financial Institutions
1200 Memorial Highway
Bismark, ND 58504
(701) 328-9933
dfi@nd.gov
www.nd.gov/dfi

Ohio Complaints may be sent in the form of a letter addressed to the Division or you may download and submit a completed Complaint Form to the Division . You may also receive a copy of the Division’s complaint form by calling (866) 278-0003. COPIES of pertinent information should be included with your written complaint.

Complaints, along with COPIES of any documentation, should be sent to:

Ohio Department of Commerce
Division of Financial Institutions
77 South High Street , 21st Floor
Columbus, Ohio 43215
Or faxed to: (614) 644-1631

For more information, visit

<https://com.ohio.gov/divisions-and-programs/financial-institutions/file-a-complaint-fi>

Oklahoma Oklahoma Banking Department
2900 North Lincoln Boulevard
Oklahoma City, Oklahoma 73105
Phone: (405) 521-2782
www.oklahoma.gov/banking

**Oregon**

If you are located in the State of Oregon and have a complaint, please first contact Robinhood Support at <https://robinhood.com/contact>. If you still have an unresolved complaint regarding our money transmission activity, you may also direct your complaint to the attention of:

Oregon Division of Financial Regulation

P.O. Box 14480

Salem, Oregon 97309-0405

+1 (888) 877-4894 (toll-free in the USA).

Please visit: <http://dfr.oregon.gov/> for additional information.

Pennsylvania

Department of Banking and Securities

Consumer Services Office

17 N. 2nd Street, Suite 1300,

Harrisburg, PA 17101

800.722.2657

www.dobs.pa.gov

Rhode Island

State of Rhode Island Department of Business Regulation

Division of Banking

1511 Pontiac Avenue, Bldg 68-1

Cranston, RI 02920

Phone: (401) 462-9503

<https://dbr.ri.gov/divisions/banking/>

South Carolina

South Carolina Department of Consumer Affairs

293 Greystone Boulevard, Ste. 400

Columbia, SC

(800) 922-1594 (toll free in SC) or 803-734-4200

scdca@scconsumer.gov

<http://www.consumer.sc.gov/>

South Dakota

South Dakota Division of Banking



1601 N. Harrison Avenue, Suite 1
Pierre, SD 57501
Phone: 605.773.3421
Fax: 866.326.7504

https://dlr.sd.gov/banking/consumers/consumer_complaint_reference_list.aspx

Tennessee

If you have questions or complaints, you can contact Robinhood at <https://robinhood.com/contact>. If your issue remains unresolved, you can file a complaint with the Tennessee Department of Financial Institutions using the information below.

Complaint Form:

https://www.tn.gov/content/dam/tn/financialinstitutions/how-do-i/Complaint_Form.pdf

Tennessee Department of Financial Institutions
Tennessee Tower 26th Floor
312 Rosa L. Parks Avenue
Nashville, TN 37243

Phone: 615-253-2023 or 800-778-4215

<https://www.tn.gov/tdfi/tdfi-info.html>

Texas

If you have a complaint about Robinhood Money, LLC, please first contact Robinhood customer support at (1-888-275-8523 or <https://robinhood.com/contact>). If you still have an unresolved complaint regarding Robinhood Money, LLC, please direct your complaint to: Texas Department of Banking, 2601 North Lamar Boulevard, Austin, Texas 78705, 1-877-276-5554 (toll free). www.dob.texas.gov.

US Virgin Islands

Office of the Lieutenant Governor
Division of Banking, Insurance and Financial Regulation
5049 Kongens Gade
Charlotte Amalie



St. Thomas, Virgin Islands 00802
Tel: (340) 774-7166

<https://ltg.gov.vi/>

Utah

Utah Department of Financial Institutions
PO Box 146800
Salt Lake City, UT 84114
801-538-8834
FAX (801) 538-8894

<https://dfi.utah.gov/>

Vermont

Department of Financial Regulation
Consumer Services
89 Main Street, Montpelier, VT 05620

Phone:
802-828-3301
833-DFR-HOTLINE (toll free)
833-337-4685 (toll free)

<https://dfr.vermont.gov/consumers/file-complaint/banking>

Washington

Please be aware that fraud may and does occur, and that fraudulent transactions may result in the loss of your money with no recourse. To report fraud or suspected fraud as it relates to your transactions with Robinhood Money, LLC, please contact us at 1-888-275-8523 or <https://robinhood.com/contact>

If you have a complaint, first contact Robinhood at <https://robinhood.com/contact>, and if you still have an unresolved complaint regarding the company's money transmission activity, please contact the Washington State Department of Financial Institutions, Division of Consumer



Services using one of the following methods:

File a complaint online, mail, or fax:

<https://dfi.wa.gov/consumers/money-services-complaint>

By phone: 1-877-RING DFI (1-877-746-4334)

By email: CSEnforceComplaints@dfi.wa.gov

West Virginia West Virginia Department of Financial Institutions
(304) 558-2294
www.dfi.wv.gov
900 Pennsylvania Avenue, Suite 306
Charleston, WV 25302

Wyoming Wyoming Division of Banking
2300 Capitol Avenue
2nd Floor
Cheyenne, Wyoming 82002

Phone: (307) 777-7797
Fax: (307) 777-3555
E-mail: womingbankingdivision@wyo.gov